

Terms and Conditions – Learning Arabic Hub

Welcome to Learning Arabic Hub. By accessing our website, enrolling in our courses, or using any of our materials, you agree to be bound by the following Terms and Conditions. Please read them carefully before making a purchase or using our services.

1. General

1.1. Learning Arabic Hub is an online platform offering digital language education, including Arabic courses across various dialects.

1.2. These Terms apply to all users, customers, and visitors of the platform, including those accessing it via third-party platforms.

2. Intellectual Property

2.1. All course content, including videos, downloads, workbooks, audio files, and other materials, is the property of Learning Arabic Hub.

2.2. Content is provided for personal use only. Copying, sharing, redistributing, or reselling any part of the course material without written permission is strictly prohibited.

3. Course Access

3.1. After purchasing a course or bundle, you will receive personal login credentials. These are non-transferable.

3.2. Access to course content may be time-limited, depending on the specific product purchased. Details will be provided at the time of purchase.

3.3. You are responsible for keeping your login information secure and not sharing it with others.

4. Refund Policy

4.1. You are entitled to a full refund within 14 calendar days of your purchase, provided you have not accessed or completed more than one full dialect module.

4.2. If you have accessed significant parts of more than one dialect, your right to a refund may no longer apply, even if you are still within the 14-day window.

4.3. To request a refund, send an email to info@learningarabichub.com including your order number and a brief explanation for your request.

4.4. Refunds will be issued to the original payment method and may take up to 7 business days to process.

4.5. No refunds will be granted beyond the 14-day period or once multiple dialects have been accessed.

5. Pricing and Payment

5.1. All prices are listed in Euros (€) unless otherwise specified and include applicable VAT.

5.2. We reserve the right to adjust pricing and promotional offers at any time. Changes will not affect purchases already made.

6. User Conduct

6.1. Users are expected to treat instructors and fellow learners with respect. Harassment, abuse, or inappropriate behavior may result in removal from the course without a refund.

6.2. Misuse of the platform, including attempting to access content without payment or sharing login credentials, may result in account termination.

7. Learning Outcomes Disclaimer

7.1. Learning Arabic Hub does not guarantee fluency or specific outcomes. Language acquisition depends on individual effort, consistency, and engagement.

7.2. Our materials are designed to support learning, but your progress is your own responsibility.

8. Privacy Policy

8.1. We collect and use your personal data in accordance with our Privacy Policy. Your data will never be sold to third parties.

8.2. We may contact you with course updates, offers, or feedback requests. You can unsubscribe at any time.

9. Changes to Terms

9.1. Learning Arabic Hub reserves the right to update or modify these Terms at any time. Updates will be posted on this page with the revised date.

9.2. Continued use of the platform after any changes implies your acceptance of the updated Terms.

10. Governing Law

10.1. These Terms and Conditions are governed by and construed in accordance with the laws of the Netherlands.

10.2. Any disputes arising under these Terms shall be subject to the exclusive jurisdiction of the courts in the Netherlands.

Contact

For questions or support, please email us at info@learningarabichub.com.

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