

## **Terms and Conditions – Learning Arabic Hub**

Welcome to Learning Arabic Hub. By accessing our website, enrolling in any of our courses, or using our educational materials, you agree to be bound by the following Terms and Conditions. Please read these Terms carefully before completing a purchase or using our services.

### **1. General**

1.1. Learning Arabic Hub is an online educational platform providing digital Arabic language courses, including multiple dialects and learning formats.

1.2. These Terms and Conditions apply to all users, customers, and visitors of Learning Arabic Hub, including those accessing our services via third-party platforms or integrations.

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### **2. Intellectual Property**

2.1. All content provided by Learning Arabic Hub, including but not limited to videos, audio recordings, worksheets, PDFs, downloads, written materials, and exercises, is the exclusive intellectual property of Learning Arabic Hub.

2.2. All materials are licensed for personal, non-commercial use only. Copying, reproducing, sharing, redistributing, reselling, or making course materials available to third parties without prior written consent is strictly prohibited and may result in legal action.

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### **3. Course Access and Accounts**

3.1. Upon purchase, users receive personal login credentials. These credentials are strictly non-transferable.

3.2. Course access duration may vary depending on the product purchased. Any access limitations or expiry periods will be clearly communicated at the time of purchase.

3.3. Users are responsible for maintaining the confidentiality of their login credentials. Sharing login details or granting access to third parties is not permitted and may lead to immediate account termination without refund.

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### **4. Refund Policy**

4.1. Refund requests must be submitted within **14 calendar days** from the original purchase date.

**4.2. No refunds will be issued if course progress exceeds 10%, regardless of the time elapsed since purchase.**

**4.3. Any course or bundle purchased using a discount code, promotional code, coupon, or special offer is strictly non-refundable, without exception.**

4.4. No refunds will be granted once a user has accessed or completed significant portions of the course content, including but not limited to lessons, videos, exercises, or downloads.

4.5. Refund requests must be submitted in writing via email to [info@learningarabichub.com](mailto:info@learningarabichub.com), including the order number and a brief explanation.

4.6. Approved refunds will be processed to the original payment method and may take up to **7 business days** to appear, depending on the payment provider.

4.7. No refunds will be granted after the 14-day period under any circumstances.

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## **5. Pricing and Payment**

5.1. All prices are listed in Euros (€) unless stated otherwise and include applicable VAT where required by law.

5.2. Learning Arabic Hub reserves the right to modify pricing, course offerings, and promotional campaigns at any time. Such changes will not affect purchases already completed.

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## **6. User Conduct**

6.1. Users are expected to engage respectfully with instructors, staff, and fellow learners. Any form of harassment, abusive behavior, or inappropriate conduct may result in immediate removal from the platform without refund.

6.2. Unauthorized use of the platform, including attempting to bypass payment systems or misuse course access, may result in account suspension or termination.

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## **7. Educational Disclaimer**

7.1. Learning Arabic Hub does not guarantee fluency, specific results, or learning outcomes. Language acquisition depends on individual effort, consistency, practice, and engagement.

7.2. All educational materials are provided for learning support purposes only. Responsibility for progress and results lies solely with the user.

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## **8. Privacy and Communication**

8.1. Personal data is collected and processed in accordance with our Privacy Policy.

Learning Arabic Hub does not sell or share personal data with third parties for commercial purposes.

8.2. By enrolling, users may receive emails related to course access, updates, feedback requests, or relevant offers. Users may unsubscribe from marketing communications at any time.

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## **9. Changes to These Terms**

9.1. Learning Arabic Hub reserves the right to amend or update these Terms and Conditions at any time.

9.2. Updated Terms will be published on this page with a revised effective date. Continued use of the platform after changes constitutes acceptance of the updated Terms.

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## **10. Governing Law and Jurisdiction**

10.1. These Terms and Conditions are governed by and interpreted in accordance with the laws of the Netherlands.

10.2. Any disputes arising from or related to these Terms shall fall under the exclusive jurisdiction of the courts of the Netherlands.

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## **Contact Information**

For questions, support, or refund inquiries, please contact:

**Email:** [info@learningarabichub.com](mailto:info@learningarabichub.com)