TERMS AND CONDITIONS STEVANNE VAN DER VELDEN

E-MAIL: hello@theboundariesbootcamp.com
WEBSITE: www.theboundariesbootcamp.com

Article 1 - Definitions

1. STEVANNE VAN DER VELDEN: STEVANNE VAN DER VELDEN, based in ROTTERDAM, Chamber of Commerce (KvK) number 93084331.

2. Client: the party with whom STEVANNE VAN DER VELDEN has entered into an agreement.

3. Parties: STEVANNE VAN DER VELDEN and the Client together.

4. Consumer: a Client who is also an individual acting as a private person.

Article 2 - Applicability

1. These terms apply to all quotations, offers, work, orders, agreements and deliveries of services or products by or on behalf of STEVANNE VAN DER VELDEN.

2. STEVANNE VAN DER VELDEN and the Client may only deviate from these terms if this has been agreed in writing.

3. STEVANNE VAN DER VELDEN and the Client expressly exclude the applicability of the Client's or any other party's general terms and conditions.

Article 3 - Prices

1. STEVANNE VAN DER VELDEN uses prices in euros, including VAT and excluding any other costs such as administration or shipping costs, unless otherwise agreed in writing.

2. STEVANNE VAN DER VELDEN may always change the prices of its services and products on its website and in other communications.

3. Increases in the cost price of products or parts thereof, which STEVANNE VAN DER VELDEN could not foresee at the time the offer was made or the agreement was concluded, may give rise to price increases.

4. The consumer has the right to cancel an agreement due to a price increase referred to in paragraph 3, unless the increase is the result of a statutory regulation.

Article 4 - Payments and payment term

1. Upon entering into the agreement, the Client must pay the full amount in one instalment via the available online payment system, prior to the delivery of the online training.

2. Access to the online training is only granted once payment has been fully and visibly processed.

3. If, for whatever reason, the payment is not processed correctly, STEVANNE VAN DER VELDEN is entitled to suspend delivery of the online training until payment has been made.

4. STEVANNE VAN DER VELDEN may make delivery conditional on immediate payment or require security for the full amount of the services or products.

Article 5 - Right of withdrawal

1. A consumer may, in principle, cancel an online purchase within 14 days of purchase without giving a reason. This right of withdrawal does not apply once the consumer has expressly agreed to immediate access to the online training and has expressly declared that they thereby waive their right of withdrawal.

2. This consent and waiver are presented to the consumer prior to payment, for example by means of a checkbox on the order page.

3. If the consumer has not waived their right of withdrawal, the 14-day cooling-off period begins at the moment the consumer confirms that they will purchase the digital content via the internet.

4. The consumer can exercise their right of withdrawal by sending an e-mail with that subject to hello@theboundariesbootcamp.com.

5. In the event of a timely and valid exercise of the right of withdrawal, STEVANNE VAN DER VELDEN will refund the amount paid within 14 days and access to the online training will be terminated.

Article 6 - Access rights to digital content

1. Upon full payment, the Client obtains a personal, non-transferable right to access the online training.

2. The Client is not permitted to share, resell, publish or otherwise make available the content, videos or materials to third parties.

3. If the Client is found to act in violation of paragraph 2, STEVANNE VAN DER VELDEN may block access to the online training with immediate effect, without any right to a refund.

4. In the event of misuse or violation of these terms, STEVANNE VAN DER VELDEN reserves the right to claim damages.

Article 7 - Delivery of online training

1. Upon receipt of full payment, the Client is granted immediate access to the online training.

2. STEVANNE VAN DER VELDEN makes every effort to make access available as quickly as possible, usually within 24 hours of payment.

3. In the event of technical malfunctions that delay access, the Client cannot derive any rights from this, unless otherwise agreed in writing.

4. If the Client does not fulfil the agreed payment, STEVANNE VAN DER VELDEN may suspend access to the online training until payment has been made.

Article 8 - Intellectual property

1. STEVANNE VAN DER VELDEN retains all intellectual property rights to the online training, including the videos, texts, worksheets, images and other course materials, unless otherwise agreed in writing.

2. The Client may only use these materials for personal, non-commercial use and may not copy, distribute, publish or make them available to third parties without the prior written consent of STEVANNE VAN DER VELDEN.

Article 9 - Confidentiality

1. The Client shall keep confidential any information, in whatever form, received from STEVANNE VAN DER VELDEN.

2. The same applies to all other information regarding STEVANNE VAN DER VELDEN of which the Client knows or could reasonably suspect that it is secret or confidential, or of which the Client could expect that disclosure could cause damage to STEVANNE VAN DER VELDEN.

3. The Client shall take all necessary measures to ensure that they keep the information referred to in paragraphs 1 and 2 confidential.

4. The confidentiality obligation described in this article does not apply to information:

- that was already public before the Client became aware of it, or that later became public without this being the result of a breach of the Client's confidentiality obligation

- that is disclosed by the Client pursuant to a statutory obligation

5. The confidentiality obligation described in this article applies for the duration of the underlying agreement and for a period of 3 years thereafter.

Article 10 - Indemnification

1. The Client indemnifies STEVANNE VAN DER VELDEN against all claims from third parties related to the products and/or services delivered by STEVANNE VAN DER VELDEN.

Article 11 - Complaints

1. The Client must investigate a product delivered or service provided by STEVANNE VAN DER VELDEN for any shortcomings as soon as possible.

2. If a delivered product or service provided does not meet what the Client could reasonably expect, the Client must notify STEVANNE VAN DER VELDEN within 1 month of discovering the shortcoming.

3. A consumer must notify STEVANNE VAN DER VELDEN of this at the latest within 2 months of discovering the shortcoming.

4. The Client shall provide as detailed a description as possible of the shortcoming, so that STEVANNE VAN DER VELDEN can respond appropriately.

5. The Client must demonstrate that the complaint relates to an agreement between the Client and STEVANNE VAN DER VELDEN.

6. If a complaint concerns ongoing work, the Client cannot demand that STEVANNE VAN DER VELDEN carry out work other than what has been agreed.

Article 12 - Notice of default

1. The Client must give notice of default to STEVANNE VAN DER VELDEN in writing.

2. The Client is responsible for ensuring that their notice of default actually reaches STEVANNE VAN DER VELDEN in time.

Article 13 - Liability of the Client

1. When STEVANNE VAN DER VELDEN enters into an agreement with multiple Clients, each of them is jointly and severally liable for fulfilling the agreements made under that agreement.

Article 14 - Liability of STEVANNE VAN DER VELDEN

1. STEVANNE VAN DER VELDEN is only liable for damage suffered by the Client if that damage was caused by intent or deliberate recklessness.

2. Where STEVANNE VAN DER VELDEN is liable for damage, this only applies to direct damage related to the performance of an underlying agreement.

3. STEVANNE VAN DER VELDEN is not liable for indirect damage, such as consequential damage, loss of profit or damage to third parties.

4. Where STEVANNE VAN DER VELDEN is liable, this liability is limited to the amount paid out under a (professional) liability insurance policy taken out. If no insurance has been taken out or no amount is paid out, liability is limited to the (part of the) invoice amount to which the liability relates.

5. All images, photos, colours, drawings and descriptions on the website or in a catalogue are indicative only and cannot give rise to any compensation, dissolution or suspension.

Article 15 - Limitation period

1. Any right of the Client to compensation from STEVANNE VAN DER VELDEN lapses 12 months after the event from which the liability directly or indirectly arises. This does not exclude the provisions of Article 6:89 of the Dutch Civil Code.

Article 16 - Dissolution

1. The Client may dissolve the agreement if STEVANNE VAN DER VELDEN is attributably in default in fulfilling its obligations, unless this shortcoming does not justify dissolution due to its special nature or minor significance.

2. If it is still possible for STEVANNE VAN DER VELDEN to fulfil its obligations, dissolution can only take place after STEVANNE VAN DER VELDEN is in default.

3. STEVANNE VAN DER VELDEN may dissolve the agreement with the Client if the Client does not fulfil their obligations under the agreement in full or on time, or if STEVANNE VAN DER VELDEN has become aware of circumstances giving good grounds to assume that the Client will not fulfil their obligations.

Article 17 - Force majeure

1. In addition to Article 6:75 of the Dutch Civil Code, a shortcoming by STEVANNE VAN DER VELDEN cannot be attributed to STEVANNE VAN DER VELDEN by the Client in the event of force majeure.

2. The force majeure situation referred to in paragraph 1 also includes, among other things:

- a state of emergency such as civil war or natural disaster
- default or force majeure on the part of suppliers, carriers or others
- power, electricity, internet, computer or telecom outages
- computer viruses
- strikes
- government measures
- transport problems
- adverse weather conditions
- work stoppages

3. If a situation of force majeure occurs as a result of which STEVANNE VAN DER VELDEN cannot fulfil one or more obligations towards the Client, those obligations shall be suspended until STEVANNE VAN DER VELDEN is able to fulfil them.

4. From the moment a situation of force majeure has lasted at least 30 calendar days, both the Client and STEVANNE VAN DER VELDEN may dissolve the agreement in writing, in whole or in part.

5. STEVANNE VAN DER VELDEN does not have to pay any compensation to the Client in a situation of force majeure, even if STEVANNE VAN DER VELDEN benefits from it.

Article 18 - Amendment of the agreement

1. When it is necessary for the performance of the agreement to amend a concluded agreement, the Client and STEVANNE VAN DER VELDEN may adjust the agreement.

Article 19 - Amendment of the terms and conditions

1. STEVANNE VAN DER VELDEN may amend these terms and conditions.

2. STEVANNE VAN DER VELDEN may always implement amendments of minor importance.

3. STEVANNE VAN DER VELDEN will, as much as possible, discuss significant amendments with the Client in advance.

4. A consumer may terminate the underlying agreement in the event of a significant amendment to the terms and conditions.

Article 20 - Transfer of rights

1. The Client may not transfer any rights arising from an agreement with STEVANNE VAN DER VELDEN to others without the written consent of STEVANNE VAN DER VELDEN.

Article 21 - Consequences of nullity or voidability

1. If one or more provisions of these terms and conditions prove to be null and void or voidable, this shall not affect the remaining provisions of these terms.

2. A provision that is null and void or voidable shall in that case be replaced by a provision that most closely approximates what STEVANNE VAN DER VELDEN intended on that point when drafting the terms.

Article 22 - Applicable law and competent court

1. Dutch law applies to these terms and conditions.

2. The court in the district of the place of business of STEVANNE VAN DER VELDEN has exclusive jurisdiction to hear any disputes between the Client and STEVANNE VAN DER VELDEN, unless the law provides otherwise.

Drawn up on 22 July 2026.